

The priority of DEFOR SA, headquartered in Śrem, is to fulfill customer requirements by achieving and maintaining the highest quality standards, while minimizing adverse environmental impact and ensuring occupational health and safety. This commitment applies to windows, doors, façades, as well as installation services. All the above declarations are and will continue to be implemented in compliance with applicable legal and regulatory requirements, with a strong focus on achieving and sustaining the highest quality of products and services, and in full alignment with the company's motto „**Safety is our priority**”.

The expansion into the UK market is a key element of our growth strategy and confirms our ability to effectively implement our policy across diverse legal, cultural, and operational environments.

These objectives are pursued through:

1. Ensuring top-level quality at all stages of the production process;
2. Placing only compliant and conforming products on the market;
3. Striving for continual quality improvement;
4. Reducing negative environmental impacts, including minimizing production waste generation;
5. Providing safe and hygienic working conditions to prevent work-related injuries and occupational diseases;
6. Ensuring the elimination of hazards and reduction of occupational health and safety risks;
7. Guaranteeing consultation and participation of workers or their representatives in occupational health and safety matters;
8. Pursuing continual improvement of the organisation and its management system;
9. Complying with all applicable legal and other binding requirements to which the company subscribes;
10. Continuously monitoring environmental aspects to reduce natural resource and energy consumption.
11. Ensuring consistency and effectiveness of the Integrated Management System both in Poland and the United Kingdom, taking into account local legal requirements and stakeholder expectations.

The Management Board of DEFOR SA together with the leadership of DEFOR Ltd declares that this IMS Policy is fully aligned with the company's strategic direction and that it is, and will continue to be, consistently implemented by all employees of the organisation.

20.05.2025, Śrem

Position: Managing Director
Name : Krzysztof Fornalik